



UTA 2018 IT Conference

October 2 - 4, 2018



HOSTED BY:

MEMPHIS LIGHT GAS WATER

Big Cypress Lodge

Located within the Bass Pro Shops Pyramid

1 Bass Pro Dr.

Memphis, 38105

In the world we live in, where it seems that technology is changing faster than the speed of sound, it is crucial that we stay current on what is going on around us and learn from what works for others in the utility industry. This is a perfect opportunity to join forces with others in the utility business.

Memphis, Light, Gas and Water (MLGW) welcomes you to Memphis, TN and we look forward to entertaining you. MLGW is the nation's largest three-service public utility with more than 2,600 dedicated employees at the helm. Providing light, gas and water service to more than 431,000 customers is something that we have taken pride in for nearly 80 years. This dedication has proved to provide a better place for Memphians to live, work and play. Everything we do reflects our vision to be the best utility for our customers.

Memphis is located along the Mississippi River and provides numerous tourist attractions and retail shopping opportunities. The city is famous for the influential strains of blues, soul and rock 'n' roll that originated there as well as its many historic landmarks. There are plenty of extracurricular activities to keep you busy, such as a visit to Beale Street, touring Elvis Presley's Graceland and visiting the National Civil Rights Museum. Other notable landmarks include the Rock 'n' Soul Museum, Blues Hall of

Fame and Stax Museum of American Soul Music. Check out what Memphis, TN has to offer by clicking on the following link: www.memphistravel.com.

The UTA program committee is hard at work selecting several interesting topics and speakers for the 2 ½ day agenda. This year's agenda will be extra special and will include a Key Note speaker as well as on-site tours. Topics and speakers are being planned around the most pressing technology, security, and customer service implementations pertinent for utilities today. We are making plans to tour the new TVA Natural Gas Plant that went live May 1, 2018. We will also be visiting MLGW's Netter's Business Center which houses the Customer Contact Center as well as the IS and IT Departments. We will close the conference on Thursday morning with one last session with TVA and have a Gas/Water/Wastewater Breakout Session for all of our Non-Electric utility members, and end with the annual UTA business meeting.

REGISTRATION IS NOW OPEN FOR THE 2018 UTA CONFERENCE

Conference Fee: \$150 for utility members -\$200 for vendors - \$200 for vendor booths (limited space).

Note: Breakfast and Lunch each conference day will be included with your paid conference fee.

You will register for the conference from the website this year!!

USE OUR WEBSITE AS A RESOURCE

Please visit our website at www.utilitytechnology.org where you will find all you need to know about the Association and to register for the conference. If this will be your first time registering for the conference, you will first need to click on the Create a User ID link. After you have created a user ID, or if you already have a user ID, you can then click on the Register link on the Events page. You can pay by Paypal, CC, or Check/Other. You can print the Conference Confirmation page that you can use to request a check from your AP department. If you need an invoice, please request that via email to tirvine@jaxenergy.com. You should find it pretty intuitive, but if you have any problems you can direct emails to ebarnett@jaxenergy.com or tirvine@jaxenergy.com.

Hotel Accommodations

A block of rooms are being held in the group name of "Memphis Light Gas Water" at the **Big Cypress Lodge** located within the Bass Pro Shops Pyramid right on the banks of the Mississippi River and close to downtown Memphis. This place is one of the most unique lodging experiences in Memphis. We have secured rooms for this event at \$179.00 per night plus taxes (or bring your company's tax exemption certificate) for single and double occupancy. There will be an additional \$20 Resort Fee per room, per night and \$15 valet parking fee per vehicle, per night. These rates will be honored beginning Sunday Sept 30 - Thursday Oct 4, 2018. Rooms must be booked by Friday Aug. 31. Check-in is at 3:00 PM and check-out is at 11:00 AM. *****Don't forget to mention you are attending the Memphis Light Gas Water event to get this special room rate.** Note: Free Wi-Fi throughout the hotel and in guest rooms.

Big Cypress Lodge locate in the Bass Pro Shops at the Pyramid

1 Bass Pro Dr • Memphis, TN, 38105

Phone: (800) 223-3333

Rooms must be booked by calling the number above

Click the below link to explore this unique lodging destination and the conference venue

[UTA Conference Hotel](#)

Conference Check-In

We will have an early check-in table set up in the 3rd floor hotel lobby area Monday 10/1 4-7 PM.

Pre & Post Conference Events

The host utility is working on securing some spots for those attendees interested in physical security activities. More to come on this as plans continue for Monday or Thursday afternoon spots.

Wednesday Evening Event

The host utility is still planning our dinner and entertainment, but it will sure to be as exciting and unique as the conference venue. The cost for a registered attendee is included in your conference fee; however, if you wish to bring a guest that evening the cost for the guest will be \$40. When you register please specify if you will be bringing a guest and how many.

Airport Information:

Memphis International Airport, 2491 Winchester Road, Memphis, TN 38116, 901-922-8000

Directions:

For directions to hotel please use the link under Hotel Accommodations above.

Contact Information:

Please feel free to contact Brandon Taylor or Rick Bowker at the hosting utility or Robert Kindred, UTA VP for additional information or questions about this year's conference.

Brandon Taylor
Memphis Light Gas Water
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(901)729-8309

Rick Bowker
Memphis Light Gas Water
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(901)729-8951

Robert Kindred
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(865)475-2032

Vendors:

- We value the relationship we have with our vendors and we appreciate your continued support.
- Space will be available for up to 20 vendors to setup displays to showcase their products and services. Please register as soon as possible to reserve your booth. For more details contact Teresa Irvine at tirvine@jaxenergy.com .
- Fees for vendors are \$200 for the booth space, \$200 for the first person, and \$150 for each additional person.
- Booth will include a clothed 6 foot table, 2 chairs, and electricity.
- Vendors will be allowed to setup on Monday evening beginning at 3:00pm or Tuesday morning beginning at 7:30am
- Vendors should make arrangement for shipping any material directly with the hotel.

*****All conference attendees are asked to bring a door prize***
(door prize value not to exceed \$25)**

**We look forward to seeing you at this year's UTA Conference in
Memphis, TN!**