TN Driver License Inquiries- SMVR:

- **Link**
  - Apps.tn.gov/smvr

- **Verify Driver’s License (DL) & Commercial Driver’s License (CDL) validity**

- **Single or Bulk Search**
  - Create an ACH account
  - single search or bulk upload (up to 1,000 DL’s at a time)

- **Cost**
  - The cost for Driver License Inquiries (SMVR) is $2.25 per search, **regardless of your search results**. So, you will want to ensure that you enter the driver license number correctly.
Benefits

- Time Saver – Supervisors, Employees, HR Department (Preliminary Estimate of 2,333 Hours – Conservative Estimate Greater Than $100K annual savings)
- More Accurate
- Includes CDL Validation
- Data will be corrected in Oracle EBS
- Also can be used to Validate Home Address for New Employees that require Shelby County residency
- Covers 95% of our employees - Only 132 Employees have Drivers Licenses NOT in TN
Driver License Inquiries

NEW APPLICATION FEATURES! Effective May 2, 2019, search results now include Commercial Drivers License (CDL) validity. You can also upload bulk License Numbers to return multiple results with just one query. See the new Upload Tab.

Effective October 23, 2019, bulk uploads can contain up to 1000 DL's at a time.

Returning Users
Welcome back.
Go to Log In

New Users
To obtain a user name and password and declare which of the DPPA provisions authorizes you to access this information.
Sign Up

What You Can Do
Welcome to the Tennessee Department of Safety Driver License inquiries. Here you can verify information on a Tennessee driver license.

Access to Driver License inquiries is governed by the Federal Driver’s Privacy Protection Act of 2000 (DPPA). In order to use this online service, you must meet two requirements:
1. Be authorized by one of the provisions of the DPPA.
2. Be a subscriber with a user name and password.

There is a $2.25 cost per search REGARDLESS OF YOUR SEARCH RESULTS.
E-mail Address

E-mail

Continue
SMVR- New User Sign Up

User Name
User Name requirements:
- Must be at least 5 characters in length.
- Must be no more than 20 characters in length.

Password
Password requirements:
- Must be at least 8 characters in length.
- Must contain at least one letter, one number and one special character.

Security Questions
Please choose 3 different questions below and provide answers. Choose questions to which only you would know the answer. Your answers will be used to recover your password if you ever forget or lose it.

Question 1
Choose a security question
Answer 1

Question 2
Choose a security question
Answer 2

Question 3
Choose a security question
Answer 3
SMVR- New User Sign Up
SMVR - New User Sign Up

An ACH (Automated Clearing House) form is required by your company in order to obtain access to the requested application. This form is an automated method for transactional charges to be debited to the State of Tennessee through a bank account. Users will receive a monthly statement that includes all transactions for the previous month. Once the statement is received, users will have 30 days to dispute any discrepancies before the total amount is deducted from the account on file.

If you need additional information, please visit the FAQ page.

ACH E-Signature

Please complete all fields marked with an asterisk (*)

[Image of ACH form]

Start
AUTHORIZATION AGREEMENT FOR PREAUTHORIZED PAYMENT (ACH)

Business Name: _____________________________________________________________

Business Address: __________________________________________________________

Taxpayer Identification Number (FEIN or SSN): ________________________________

Account Type: _____________________________
☐ Checking  ☐ Savings (select one)

Bank Name: ______________________________________________________________

Routing Number: __________________________________________________________

Account Number: __________________________________________________________

Please attach a scanned, voided check or signed letter from bank confirming routing and account numbers. Starter or counter checks are not acceptable.

I authorize my financial institution to verify any information provided on this form with the State of Tennessee. I also authorize the state to initiate debit entries and to initiate if necessary, credit entries and adjustments for any debit entries in error to my account indicated above. This authorization will remain in effect until the state has received written notification of its termination and has adequate time to act upon the request.

I certify that I am an authorized representative of the business indicated above and that I have the authority to enter information into this agreement on the business’s behalf.

Signature: _________________________________

Printed Name: ______________________________

Date: ______________________________________

Contact Email: _____________________________  Phone Number: ____________________________

Application Username: ________________________

This form is only intended to be distributed electronically. Please submit all required fields and click to sign when complete.
SMVR - New User Sign Up

TN.gov Account Management

Review and Submit Payment Information

Please verify that the billing information shown below is correct.

Payment Information

Billing Address 901 5th Ave N, Nashville, TN 37293
E-mail Address for Confirmation E-mail christine.estes@tn.gov

[Submit]
SMVR- New User Sign Up

Confirmation

Thank you for creating an account online at TNGov. You should receive an e-mail confirmation shortly.

Service Agreements

Some of your TNGov services require service agreements. Please follow the instructions below.

1. **Print** the following service agreements:

   - Driver License Inquiry

2. **Sign** each agreement.

3. **Scan** each agreement.

4. **Email** agreements to the specified email address.

If you have questions or need additional information, please contact:

TNGov Help & Application Management, Phone: (800) 888-5970, Toll Free: (888) 890-8183
E-mail: apps.support@tn.gov
Thank you for signing ACH Form - April 12. To complete the process, you just need to confirm your email address using the link below. It will only take seconds.

Confirm my email address

After you confirm your signature and other form participants have fulfilled their roles, all parties will be notified.

*To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.*
Log In

User Name: testerga
Password: ******

Log in

Forgot your user name or password?
Update account information or change your password.
There is a $2.25 cost per search REGARDLESS OF YOUR SEARCH RESULTS. Please ensure that you enter the number correctly.

Enter a driver license number to search. Remember that sometimes the number "0" can look like the letter "O" and the number "1" can look like the uppercase letter "I" or a lowercase letter "i."

Driver License Number

Search

Log Out
### Results

**You searched for**

1 to 1 of 1 records

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Date Of Birth</th>
<th>Driver License Number</th>
<th>CDL Status</th>
<th>Non-CDL Status</th>
<th>License Expiration Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>JOHN WINMAN</td>
<td>6325 N QUAIL HOLLOW RD MEMPHIS TN 38120</td>
<td>01/25/1939</td>
<td>022154184</td>
<td>ELG</td>
<td>VAL</td>
<td>01/09/2027</td>
</tr>
</tbody>
</table>

---

**Log Out**
Please Upload only CSV Files Containing the Drivers License Numbers you wish to find in the first column, with NO HEADER. You can upload up to 1000 DL's at a time. This may take up to 15 minutes. Please DO NOT CLOSE or REFRESH during this process.
## Drivers License Validation Results

<table>
<thead>
<tr>
<th></th>
<th>Spring 2019 Count</th>
<th>Fall 2019 Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total License Processed</td>
<td>2547</td>
<td>2529</td>
</tr>
<tr>
<td>- Count of Lic # Not Valid With State</td>
<td>18</td>
<td>2</td>
</tr>
<tr>
<td>- Blank Drivers License Number in Oracle EBS</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td><strong>Non CDL Status</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- “VAL” – Valid Status</td>
<td>2506</td>
<td>2492</td>
</tr>
<tr>
<td>- “NON” – No Drivers License</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>- “MOV” – Moved, No Longer TN Driver</td>
<td>20</td>
<td>21</td>
</tr>
<tr>
<td>- “SUS” – Suspended</td>
<td>14</td>
<td>7</td>
</tr>
<tr>
<td>- “RR” – Revoked Restricted</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>- “EXP” – Expired</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>- “ELG” – Eligible but still no Valid</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>- “REV” – Revoked</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total Invalid Non CDL</strong></td>
<td>39</td>
<td>35</td>
</tr>
</tbody>
</table>
## Drivers License Validation Results – Cont.

<table>
<thead>
<tr>
<th>CDL Status</th>
<th>Spring 2019 Count</th>
<th>Fall 2019 Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>- “ELG” – Eligible to apply for CDL</td>
<td>1327</td>
<td>1327</td>
</tr>
<tr>
<td>- &quot;LIC&quot; - Valid CDL License</td>
<td>1174</td>
<td>1166</td>
</tr>
<tr>
<td>- &quot;NOT&quot; - Not a Valid License - Cancelled</td>
<td>46</td>
<td>36</td>
</tr>
<tr>
<td><strong>Job Requires CDL License</strong></td>
<td><strong>35</strong></td>
<td><strong>26</strong></td>
</tr>
<tr>
<td><strong>Job does NOT Require CDL License</strong></td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>- &quot;ELG&quot; - BUT Current Job Requires CDL License</td>
<td>44</td>
<td>48</td>
</tr>
<tr>
<td><strong>Total Invalid CDL</strong></td>
<td><strong>79</strong></td>
<td><strong>74</strong></td>
</tr>
</tbody>
</table>

| Oracle EBS Data Miss-match                                                  |                    |                 |
| - Date Of Birth Not Matching in Oracle EBS                                 | 10                 | 2               |
| - Expiration Date Not Matching in Oracle EBS                               | 463                | 473             |
State of TN Crash Reports

• Link
  – Purchasetncrash.gov

• Includes:
  – Vehicle Crash Reports
  – Property Damage Reports Caused by Vehicle Crash
  – Crash Diagram

• What you will Need
  – Cost: $10.00 - credit card (Visa, MasterCard, American Express or Discover)
    You cannot use a prepaid card
  – Required: Last Name, Date of Accident, Reporting Agency, Driver's License Number
  – Required one of the following: VIN, License Plate, Case or Tracking Number
Get a Copy of your Crash Report

There are three ways to obtain a Crash Report.

1. Go Online
   - Cost: $15.00 - credit card Visa, MasterCard, American Express or Discover
   - Required: Last Name, Date of Accident, Reporting Agency, Driver’s License Number
   - Required one of the following: VIN, License Plate, Case or Tracking Number

   Get your Crash Report online now

2. Go to a THP District Office
   - There are a few factors that must be considered before requesting a crash, or accident report. Most importantly, was the crash investigated by the Tennessee Highway Patrol (THP), or another agency (county sheriff’s office or city police department)?
   - If the crash was investigated by the Tennessee Highway Patrol:
     - Any driver, co-driver, passenger, or their agent or legal representative may purchase a copy of the Crash Report for a fee of $15.00. The reports are available approximately 7 days after the date of the crash at the THP District Office. This can be purchased through the mail, or by visiting their office in person. Access a complete listing of THP District Office locations can be found at the bottom of this section.
   - If the crash was investigated by a law enforcement agency other than the THP:
     - You can also contact the agency that investigated the crash to purchase a copy of the report from their office.
   - When purchasing a Crash Report, you should provide the following information:
     - Date of crash
     - County in which crash occurred
     - Name(s) of driver(s) involved
     - Agency Tracking Number

   District Offices

3. Request by Mail
   - A cashier’s check, money order, or personal/business check in the amount of $15.00 must accompany your request. If sending by mail, be sure and include the address to which you would like the Crash Report mailed.
Get a Copy of your Crash Report

There are three ways to obtain a Crash Report.

1. Go Online

- Cost: $10.00 - credit card (Visa, MasterCard, American Express or Discover)
  *You cannot use a prepaid card*
- Required: Last Name, Date of Accident, Reporting Agency, Driver’s License Number
- Required one of the following: VIN, License Plate, Case or Tracking Number

[Get your Crash Report online now](#)
Before You Begin

Can you print or save a PDF?

Your Crash Report will be an Adobe PDF, and you must have the ability to print or save it. Before you continue, check your printer connection and paper supply or make sure that you can save a PDF to a hard drive or mobile device.

Back  Yes, I can print or save a PDF
Get Your Crash Report

Four easy steps

1. Enter: Last Name, Date of Accident, Reporting Agency, Driver License Number.
2. Enter one of the following: VIN, License Plate, Case or Tracking Number.
3. Submit your payment (Visa, MasterCard, American Express or Discover). You cannot use a prepaid card.
4. Print or save your Crash Report.

To protect your privacy, the Crash Report search results do not display your address.

The cost is $10.00 per Crash Report.
What is Your Involvement in the Crash?

(Please select one connection below)

Driver, passenger, property owner
- I am a driver or passenger involved in the crash
- I own, lease, or have an interest in property involved in the crash

Legal or insurance
- I am a legal representative of a driver or owner of property involved in the crash
- I am an insured insurance agent of a party involved in the crash
- I am a legally authorized key representative of an insured insurance agent of a party involved in the crash

Other
- I am someone other than the individual parties listed above

I hereby acknowledge and understand per Tennessee Code Annotated §55-10-108.

(You must check all boxes below to continue)

- It is a Class B misdemeanor, punishable by a fine of two hundred and fifty dollars ($250) per occurrence for any person knowingly using the report or information contained in this report for solicitation or who uses it for any purpose other than to notify the department of motor vehicles of any person involved in the crash who has requested or consented in writing to the disclosure of information concerning the crash. Any person requesting the destruction of personally identifying information who misrepresents the person's identity or makes a false statement or knowingly submits false information to the department of motor vehicles in violation of a law, rule, or regulation of this state or of any professional ethics code applicable to the person commits a Class E misdemeanor punishable by a fine of two hundred and fifty dollars ($250) per occurrence.

- A person who holds professional licensure regulated by the executive branch of the state whose information obtained pursuant to this section in violation of a state or of professional ethics code applicable to the person commits a Class B misdemeanor punishable by a fine of ten thousand dollars ($10,000) per occurrence.

Add:

- Businesses and individuals utilizing this site for the purpose of reviewing crash reports shall agree to the following usage guidelines and comply with applicable federal and state law:


3. Certain businesses and individuals may need to remove personal information from any report to maintain compliance with federal or state statutes. Examples of circumstances under which this may occur include but are not limited to:

   - release of personal data from reports obtained by the business through a third party for non-commercial use only;
   - providing the report to persons not authorized by such third party to receive personally identifiable information;
   - removal of the crash report for use in future commercial transactions; and
   - commercial solicitation.

By clicking "Submit", I confirm my selection above regarding my status and acknowledge that I have read and understand the law regarding access to these reports and comply with the statutory penalties.
Crash Reports - Verify

Verify Your Information

Please ensure that the information below is correct. If not, click "Edit" to go back and re-enter it. If it is correct, click "Submit" to get your Crash Report.

Email: CHRISTINE.ESTES@TN.GOV
Last Name: TEST
Driver License Number: 987654321
Date of Accident: 05/29/2019
Reporting Agency: THP DISTRICT 9 - ADMINISTRATIVE
Case or Tracking: 100000005

By checking the box below, you certify and affirm that you are a driver involved in the crash, the owner of property involved in the crash, the insurer of a party who is the subject of the report, or a legal representative of a driver or an owner. Obtaining a Motor Vehicle Crash Report from this request under false pretense is a criminal offense. Motor Vehicle crash information is regulated as provided in T.C.A. 55-10-108(d).

I certify.

Submit
## Search Results for Vehicle Crash Report

1 to 1 of 1 records

<table>
<thead>
<tr>
<th>Action</th>
<th>First Name</th>
<th>Last Name</th>
<th>Involved Drivers</th>
<th>Driver’s License</th>
<th>MRN</th>
<th>Date of Accident</th>
<th>Case/Tracking Number</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchase</td>
<td>JOHN</td>
<td>TEST</td>
<td>1. JOHN TEST, 2. YELLOW, 3. DRIVER THIRD</td>
<td>987654321</td>
<td>102346920</td>
<td>5/29/2019 12:00:00 AM</td>
<td>100000006</td>
<td></td>
</tr>
</tbody>
</table>

---

**Hint:** Scroll table horizontally to see all the data.

**Show 10** entries
Crash Reports - Payment

Payment Entry

Please note all fields with asterisks (*) are required.

Payment Method: Credit or Debit Card

Card Information

Card Number
Expiration Date: Month \ Year
Card Identification Code

Billing Information

*Name
*Address
*City
*State: Tennessee
*Zip
*Phone
Email

Cancel  Continue

Help and FAQ
Privacy Statement
Thank you for purchasing an official crash report online at TN.gov. Your confirmation details are below. You can now download your Crash Report. You should receive an email confirmation shortly. This email will contain a link to your report that allows you to access the report for the next 48 hours for no additional costs. If you do not receive an email, check your spam folder.

**Confirmation Number** 4008502639

**Date** 10/28/2019 01:21:45 PM

**Amount Paid** $10.00

**Credit Card** ************5454

[Print Confirmation]

[Download Report]

[Search Again]
Thank you for purchasing your official Vehicle Crash Record online at apps.tn.gov/purchasetncrash. Please save or print this receipt for your records.

Confirmation Number: 4006502639

Date purchased: 10/28/2019 01:21:45 PM

Name on Vehicle Crash Record: JOHN TEST

Amount billed to card ending in *5454: $10

If you had a technical problem downloading or printing this official Vehicle Crash Record, you have 48 hours to try again. Go now to download again https://testapps.tn.gov/purchasetncrash-app/retrieve. If it has been more than 48 hours since you purchased your official Vehicle Crash Record online, you can no longer retrieve it. This download does not apply to Vehicle Crash Record purchased in the mail or at a THP District Office.

If you have any questions about your Vehicle Crash Record, contact the Dept. of Safety and Homeland Security at 1-866-468-4587.

See what else you can do online at http://www.TN.gov - The official Web site for the State of Tennessee.
**Tennessee Electronic Traffic Crash Report**

**Incident Information**
- **Date of Crash**: 8/29/2019
- **Time of Crash**: 24:00
- **County**: Davidson
- **City**: Nashville
- **Hit and Run**: Solved
- **Residential**: No
- **Block Number**: 300
- **Estimated Distance**: 0.00
- **Roadway Local Id**: MURFREESBORO PKE
- **Weather Conditions**: Daylight

**Incident Management**
- **Secondary Crash**: No
- **Secondary Crash Type**: No
- **Blockage Occurred**: No
- **Roadway Lanes Blocked**: Roadway Lanes: Cleared
- **Lanes Blocked**: Yes
- **Incident Started**: Yes
- **Incident Cleared**: Yes

**Investigating Officer Details**
- **Investigation Complete**: Yes
- **First Name**: IBM DEV TESTING
- **Middle Initial**: USER
- **Badge Number**: 807
- **District/Zone**: 3
- **Car Number**: 3
- **Report Date**: 08/29/2019
Other State of TN Applications

• Got to: MyTN or TN.Gov & select

• Or go to: https://www.tn.gov/state-services.html